



Nuova Elle Emme s.n.c. di Loiodice R. & C.  
Ricambi Freno per Veicoli Industriali  
Kit riparazione Valvole Pneumatiche per Impianti Frenanti  
Made in Italy

## General Sale's conditions

### Orders and Deliveries

Delivery terms indicated in our confirmations will be respected as far as possible.  
Any delay shall in no way justify the cancellation of the order, or application of any penalties.

Please, kindly indicate on Your Orders:

Our Product Code  
Means of Shipment  
Evasion on request

### Shipments

Goods travel at buyer's risk, even if sent carriage free.  
Without your indication about means of transport our Company will choose the better mean, without assuming any responsibility in this regards.

### Compliants

Any shipping errors must be reported within 7 days from the date of the Transport Document.  
After this deadline will not be accepted.

Any complaint must be strictly transmitted by fax or e-mail to our addresses. Otherwise they will not be taken into consideration.

### Warranty

Our product is guaranteed and the guarantee covers only the replacement or repair at our expense of the part to be defective, without being able to give rise to any compensation, of whatever kind.  
If our packages are removed, to be replaced by others, we abstain from responsibility for the lack of components.

The images in the catalogue are purely indicative, then the composition of our kit may be different.

### Price Lists

Prices are exclusive of VAT, and the delivered ex warehouse, unless prior arrangements that will be specified in the Confirmation Order.

Any price change shall be communicated to the Customer on the Offer and /or Confirmation Order.

Some items are not on the list, because they are not supplied individually, subject to our approval and listing specific.

### Payments

Payment terms are fixed by mutual agreement at the time and services contained in the order confirmation.

In case of failure to pay, the interest will be applied payments, at a rate equal to that charged by banks in the period concerned.

### Disputes

Any dispute shall be referred to the jurisdiction of the Court of Turin.

Our products are not original, but with them interchangeable. References to manufacturers and their codes are purely indicative.

We guarantee that all items produced or sold by our Company are TOTALLY manufactured in Italy.